

For immediate release

Vaughan Community Health Centre (VCHC) Accredited by the Canadian Centre for Accreditation

VAUGHAN – December 4, 2015 The Vaughan Community Health Centre's goal of improving individual and community health is reflected in its commitment to build and sustain a healthy organization. Thus, every four years, the VCHC participates in a formal accreditation process. Achieving accreditation is a demonstration--to all our stakeholders and the public at large---of the soundness and sustainability of the VCHC, the quality of its work, its responsiveness to the community, its healthy working environment, and its accountability.

In June 2015, over the course of 3 days the VCHC participated in an accreditation review process. The review was conducted by the Canadian Centre for Accreditation (CCA). The CCA is a national, not-for-profit organization offering accreditation specifically tailored to community-based health and social services organizations across Canada. Leading up to the review days in June, the Accreditation review team had a chance to examine VCHC's policies, financial reports as well as survey VCHC staff, partners and board. While at the Centre, the team conducted observations, spoke with VCHC clients, Directors and staff.

In November 2015, the VCHC received the final evaluation report from the Canadian Centre for Accreditation. The VCHC met 70 out of 71 standards pertaining to its: 1) Organization Structure and 2) Community-Based Primary Health Care standards. Vaughan Community Health Centre was commended for several key areas:

- 1) Commitment to the safety of its personnel and clients;
- 2) Client centered care;
- 3) Accessibility of services to the community;
- 4) Dedication to engaging the community served;
- 4) Assessment of community and client needs and its response to those needs;
- 5) Dedication to quality improved initiatives.

At its October board meeting, the CCA made the decision to fully accredit the VCHC for the next four years. Achieving 70 out of 71 standards is a demonstration of VCHC's



Vaughan Community Health Centre
Member of Vaughan Health Campus of Care

sustainability, quality of work, responsiveness to the community, its healthy working environment, and accountability to its clients and the community at large.

For Media Inquiries, please contact:

Isabel Araya
Vaughan Community Health Centre
Executive Director
905-303-8490 Ext. 129
iaraya@vaughanchc.com

Ana Khatchatourian
Vaughan Community Health Centre
Health Promotion Team Lead
905-303-8490 Ext. 143
akhatchatourian@vaughanchc.com

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